WORLD CLASE QUALITY

Aritco 5-year Product Warranty

Information Sheet 2024

Aritco sets a new industry standard by including a 5- year product warranty on all lift models.

Aritco is the first in the industry to offer a 5-year product warranty on all products. In addition, we offer a 10-year warranty on the drive technology.

Ensuring the safety and reliability of our products are top-tier has always been at the top of our agenda. Introducing the product warranty further reinforces and demonstrates that commitment.

For details, see reverse side or **ARITCO.COM**



Warranty









Elevare Indonesia

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Aritco 5-year Product Warranty

Aritco Product Warranty

Aritco provides a factory-issued warranty guaranteeing their lift products meet highquality standards under defined conditions.

What is Covered

New lifts are covered for defects in materials and workmanship, provided all warranty prerequisites are met.

Duration of Coverage

The 5-year warranty period starts on the mandatory installation checklist.

Aritco's Responsibility

Aritco's sole and exclusive obligation under this 5-year warranty coverage is limited to either of the following, at Aritco's discretion: (i) repairing a defective part or parts or (ii) replacing such part or parts with new parts.

Elevare's Responsibility

Elevare must file warranty claims with Aritco promptly when notified by customers or during service visits.

Prerequisites

The lift must be installed and maintained by Elevare for the warranty to be valid.

How to Obtain Warranty Coverage

Lift owners must notify Elevare promptly in case of a defect.

What is Not Covered

- The warranty excludes:
- Routine maintenance or adjustments
- Normal wear and tear
- Faded paint
- Oil changes
- Batteries
- Travel and labor costs outside normal working hours

